



Cancellation policy

- Cancellations more than 31 days before the date of arrival – refund the deposit less a 10% admin fee.
- Cancellation between 30 and 15 days before the date of arrival – refund the deposit less a 50% cancellation fee.
- Cancellations 14 or fewer days before the date of arrival – the entire deposit is forfeited.

CANCELLATION POLICY: Cancellations or non-arrivals will incur a cancellation fee as follows: 31 days or more prior to arrival - 10% admin fee will be deducted from deposit. 30-15 days prior to arrival - 50% of deposit will be forfeited. 14 or fewer days prior to arrival -the entire deposit is forfeited. Guests are liable for the tariff of the full period booked regardless of early check-out or late arrival.

In the event of traffic, strikes, riots, lockdowns, trade disputes, weather, major Acts of God or any other cause not within control of the Windmill Farm it is agreed that Windmill Farm shall not be held liable for any loss of trade or profit consequent upon such cause.

General Policies

CHILDREN: Children 3 years and up will count as a guest per the chalet capacity. Should you have younger children you may bring your own camp cot.

No persons above the number of guests booked for may be accommodated in the reserved cottage. Extra persons will need to find accommodation whether at Windmill Farm or elsewhere at their own cost and means.

- Check-in time is from 2 pm – 6 pm - check-out time is 10h00.
- Guests are liable for the tariff of the full period booked, regardless of early check out or late arrival.
- WiFi access is available in the cottages
- Please note NO SMOKING INSIDE THE COTTAGES refer to the Tobacco Product Control Amendment Act of 1999 (Act No. 12 of 1999)
- No open fires or bonfires
- STRICTLY No pets are allowed. Failure to adhere to this policy will result in a R2000.00 fine payable immediately and immediate departure
- A reservation may not be transferred.
- Quoted rates are self-catering per cottage per night
- Right of admission is reserved.
- No day visitors

Thank you

WINDMILL FARM

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